

Information Security Policy

We will, in accordance with our Group Policies on Ethical Conduct and quality, implement systems that support our duty of confidentiality and respect privacy in all our business relationships.

Aims

Maintain confidentiality, integrity, and availability of all information that Arup processes.

Ensure our people understand, adopt and maintain positive information security behaviours in response to information security threats.

Keep pace with the increasing and evolving risk of cyber threats.

Prevent attacks where practicable and aim to detect and respond rapidly to minimise impact wherever not.

We will

Establish appropriate accountability and responsibility for information security and risk within the firm.

Incorporate information security into relevant Arup processes and establish new processes where required to identify risks and then mitigate those risks to an acceptable level through the implementation of suitable control measures.

Implement appropriate administrative, technical, and detective security controls, as dictated by the outcome of threat and risk assessments.

Ensure our information security practices align with the principles of ISO 27001:2022 and other relevant industry standards and control frameworks.

Provide appropriate training and support to see that all personnel are aware of the obligations set out in this policy and follow the firm's information security requirements when identifying and dealing with potential threats.

Maintain access to information within the firm, where required, according to commercial, personal, financial, or other sensitivity needs.

Implement business and technology controls so that the firm continues to operate effectively in the case of a cyber incident or incident security breach.

Conduct due diligence on 3rd parties processing sensitive Arup data.

Governance

This Policy is set by Arup Group Limited Board and implemented across all Arup operations through policy, procedures, management systems and learning.

It is reviewed and approved annually, or more frequently if appropriate.

The Chief Digital Information Officer acts for Arup in ensuring that plans are developed and implemented to enable us to reach the aims set out in this policy, whilst fulfilling applicable legal, regulatory and other requirements.

“We should act honourably in our dealings with our own and other people. We should justify the trust of our clients by giving their interest first priority in the work we do for them.”

Ove Arup, 1970



Jerome Frost
CEO, Arup Group Limited
April 2026